Player Experience Questionnaire

PLAYER RETENTION

PLAYER RETENTION
LISTEN | ENGAGE | RETAIN

1 PLAYER DETAILS

Player Name (optional):

Team / Age Group:

Date:

2 OVERALL EXPERIENCE

Enjoyment	1	2	3	4	5
Feeling Valued	1	2	3	4	5
Belonging	1	2	3	4	5

3 TRAINING

Sessions are enjoyable	1	2	3	4	5
I am challenged	1	2	3	4	5
I learn new things	1	2	3	4	5
Feedback helps me	1	2	3	4	5
Training is organised	1	2	3	4	5
I know what to improve	1	2	3	4	5

4 MATCHES

I understand my role	1	2	3	4	5
I feel prepared	1	2	3	4	5
Opportunities feel fair	1	2	3	4	5
I can make decisions	1	2	3	4	5
I enjoy matchdays	1	2	3	4	5
I get useful feedback	1	2	3	4	5

5 CLUB & TEAM

I feel welcome	1	2	3	4	5
Teammates respect me	1	2	3	4	5
Coaches listen	1	2	3	4	5
Communication is clear	1	2	3	4	5
I feel safe / respected	1	2	3	4	5
I would recommend club	1	2	3	4	5

6 BEST PART OF YOUR EXPERIENCE

What do you enjoy most?

7 WHAT COULD BE BETTER

What would improve your experience?

8 ANYTHING ELSE TO TELL US

Comments or suggestions:

9 NEXT SEASON

- ☐ I would like to return next season
- ☐ I am unsure about next season
- ☐ I may not return next season

RATING SCALE: 1 = Poor | 2 = Below Expectations | 3 = Good | 4 = Very Good | 5 = Excellent

TFE Club Hub resources are provided as general club-development guidance and working templates. Clubs should adapt them to suit their own environment, age groups and policies.